



PAUL'S AUTO

Driven by Honesty

Services and Frequently Asked Questions

- Two-year parts and labour warranties
- Two free tows a year (when your car is serviced by Paul's Auto)
- Roadside assistance (free across North America)
- Alternator testing, troubleshooting, repair and replacement
- Starter testing - power, faulty wiring, connections -- and replacements
- Tire installation, repair, and rims & rim combos
- Brake, brake pad and rotor installation/replacement: quality brake pads ("squeal-free guarantee")
- Oil & Filter Changes - quality synthetics, change while you wait (on appointment)
- Wheel alignment
- Suspension checks
- Heating and A/C servicing and repair
- Tuneups and safety inspections
- Exhaust manifold & broken bolt repair
- Pre-purchase inspections for used cars (essential when buying used!)

Do I have to service my car at the dealership to have my warranty honored?

No. For maintenance procedures outlined in your owner's manual as scheduled service - like oil, filter and fluid changes and tire rotations - you do not have to go to the dealership for the manufacturer to honor your warranty.

Do I get an itemised Invoice?

You most certainly do. We understand you work hard for your money and you deserve to know every hour spent and part replaced. Reading and understanding the invoice at the end of the service can really give you a piece of mind.

Parts Selection: New or Used?

In car repairs there is often need to replace a part in your car for various reasons. You will need to decide if you want a new part or are happy to for a second-hand part to be installed. Paul will be able to advise you accordingly.

Can you advise me on labour?

The time we spend on your car should be used to your advantage and the need for multiple labour charges can be eliminated. Getting two minor repairs completed at the same time can save a significant amount of money. For example, if you are having your timing belt replaced, then that may be an ideal time to check the water pump as the belts will be removed anyway.

Paul's Auto Service Kingston Inc.

546 Gardiners Road
Kingston, ON K7M 3X9

inquiry@paulsauto.ca
613-634-7285

Monday - Friday: 8-5
Saturday - Sunday: Closed